

Date

Monday, September 18, 2017

Affected Models



Model	Product Name
HE405	PowerSync+ Cart 40 for iPad and iPad mini
HE407	PowerSync+ Cart 20 for iPad and iPad mini
HE406	PowerSync+ Station 20 for iPad and iPad mini

Overview

Tomorrow Apple will launch iOS 11, which brings numerous enhancements like drag-and-drop, enhanced multitasking, and a redesigned dock interface for iPad. As part of that update, iOS will no longer support 32-bit apps.

As such, the Bretford PowerSync+ app is not compatible with iOS 11 at this time. Until further notice, please refrain from updating to iOS 11 on any device where the PowerSync+ app is required. Alternatively, the PowerSync+ dashboard for all of your connected carts and stations can also be accessed via the web by visiting powersyncplus.com.

Questions?

For additional support, please contact Bretford Customer Care at:

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